Data Center Checklist

DartPoints

	DartPoints			
Proven Industry Experience				
Cloud infrastructure uptime guarantee with a history of meeting or exceeding SLAs	✔			
Cloud migration strategy & technique experience	✔			
Customer references and positive testimonials	✔			
Multiple locations with high-speed data center interconnects for geographically	✔			
Redundant cloud-based disaster recovery	✔			
Accreditation and certification from multiple tech partners	✔			
Choice between full-service and self-managed	✔			
Microsoft 365 Data Protection				
Flexible deployment options tailored to your unique business and data protection needs	✔			
Regular and automated backup of all critical data and components in Microsoft Office 365 environment	✔			
Protection for Exchange Online, SharePoint Online, OneDrive for Business, and Teams data	✔			
Ability to restore individual emails, files, folders, or entire data sets from the backup, ensuring quick and targeted recovery	✔			
Ability to restore Teams configurations, channels, and tabs	✔			
Flexible recovery options allowing you to choose how, what, and where	✔			
Configurable retention policies to meet compliance requirements and ensure data is stored for the desired duration	✔			
Control the scope of your backups either with your entire organization or specify users, groups, sites, and teams	✔			
Powerful search capabilities and filtering options across users	✔			
Bulk recovery: restore many users at once to effortlessly recover from disaster	✔			
Utilization of secure and scalable backup storage infrastructure to ensure data integrity and availability	✔			
Proactive monitoring of backup jobs and alert notifications to ensure the health and success of backup operations	✔			
Consider the appropriate Recovery Point Objective (RPO) and Recovery Time Objective (RTO) for your Microsoft 365 environment	✔			
Ability to scale the backup infrastructure as per changing business needs and flexibility to accommodate future growth	✔			
Simple pricing model, easily scalable as your environment grows, with predictable month-to-month billing	✔			
Availability of technical support from your team, offering assistance, guidance, and troubleshooting for any backup-related issues	✔			
Customer Support				
Technicians available 24/7/365	✔			
Skilled engineers with multiple industry certifications available to assist	✔			
After hours Remote Hands support	✔			
Tech support billed in 15-minute increments	✔			
NOC monitors all facility alarms, tickets and customer support	✔			